

Argos Store Development - A case study

Instrom has carried out a range of projects for Argos and its parent company Home Retail group over a number of years. This has included reviews of security systems at its distribution centres and the design and project management of security for its data centre and disaster recovery centre.



Argos is a unique multi-channel retailer recognised for choice, value and convenience. They sell general merchandise and products for the home from over 700 stores throughout the UK and Republic of Ireland, online and over the telephone. The business has sales of more than £4 billion and employs some 33,000 people across the business.

The business has grown rapidly to its current size of over 700 stores. During this rapid period of growth Argos opened in excess of 20 new stores per year. At a key point in the development process this rapid growth caused some resource problems within the business and Instrom was appointed to manage the security elements of the store development process on behalf of the security management team..



To evaluate the security requirements for each location a consultant visited each premises to evaluate the site specific risks and the requirements for security hardware and systems. Where physical security measures were required Instrom would provide details of the requirement to the Argos project management team and liaise with the shopfitting contractors with regard to installation and commissioning of the measures. The requirements for electronic security measures were developed by our consultant and advised to the relevant contractors to install the systems and equipment.

Throughout the construction process Instrom provided support to the project team including Argos project Managers, shopfitting contractors and security contractors. At the completion of the development process Instrom's consultant attended a handover meeting to witness and sign off the completed works. A final report was then prepared and forwarded to Argos security management with an evaluation of the installations and contractors performance.

At six month intervals Instrom provided an assessment of each contractors performance over the period with recommendations for improvement where relevant. Each premises was provided with functioning systems compatible with the Argos security monitoring arrangements.



For more information on how Instrom can help with your security needs, please contact us.

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